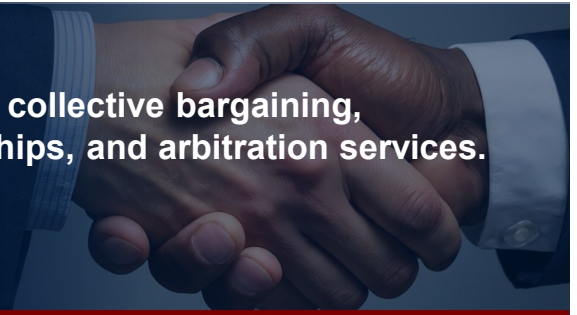




FMCS
FEDERAL MEDIATION &
CONCILIATION SERVICE

**Focused service support for collective bargaining,
labor-management relationships, and arbitration services.**

Neutral. Trusted. Effective.



FMCS Is Open and Ready to Assist You to Keep America Working!

FMCS continues to provide neutral, practical assistance to support positive labor-management relationships, productive negotiations, and conflict resolution.

Primary Service Areas



Collective Bargaining Mediation

For negotiations and issues at the table.

FMCS provides neutral mediation support to help parties clarify issues, manage difficult conversations, keep negotiations moving productively, and work toward practical, sustainable agreements.

- Private sector, public sector, and federal sector
- Critical infrastructure industries including Healthcare and Public Health, Energy, Transportation Services, and others
- Prevent, minimize, and end work stoppages



Preventative Mediation

For early support before conflict escalates.

FMCS works with parties before conflict reaches a breaking point, using facilitation, consultation, and tailored training to strengthen communication, problem solving, and working relationships.

- Tailored Collective Bargaining Skills training
- Collaborative Bargaining training including Interest-Based Bargaining (IBB), Affinity, and Intentional Models
- Labor-Management Committee (LMC) development, training, and facilitation



Arbitration Services

For parties seeking a panel from the FMCS Roster.

When a labor-management agreement calls for arbitration, FMCS can help parties identify experienced labor-relations arbitrators through the FMCS Roster and support a clear, reliable panel-selection process.

- Roster of 1,000+ arbitrators
- 8,000+ issued annually
- Remote arbitration services

FY2026 FMCS panel data. Arbitrators are independent and issue decisions separately from FMCS.



Other Services

For additional needs requiring neutral assistance.

When a conflict management issue does not fit neatly into one service category, contact a Field Office Manager. FMCS will assess the situation and determine what form of neutral assistance may be appropriate.

- Limited grievance mediation
- Select federal sector mediation, training, and facilitation

Need support or to request services?

Start with the FMCS Services page for more information or to learn more about our mediators.

www.fmcs.gov/services

Scan for services

