

# FMCS SERVICES — CONNECTING WITH TECHNOLOGY



The full spectrum of our services **can be delivered utilizing FMCS-provided technology platforms**. We know that in-person meetings and conversations may be preferred *and that there are still times when this is just not possible or practical*.

We have been helping people “connect” around their workplace issues for over 70 years, and bring the same **professionalism, expertise and support** to our technology-supported approaches as we do to in-person meetings. We have already used technology support in working with organizations and unions in virtually every sector—**private, public, and federal**— **across industries ranging from healthcare, education, manufacturing, construction and public services**.

## »» Telephonic Mediation & Conference Calls

- Assess needs
- Address process issues
- Narrow substantive issues
- Conduct entire mediations

Some agencies and organizations routinely utilize this approach, with success.

## »» “Virtual” Meetings, Negotiations and Mediation

- A visual connection matters
- FMCS mediator hosts & supports
- Joint sessions & separate **confidential** breakout rooms to meet with each party are available
- Exchange and edit written proposals
- Deliver interactive training & facilitation

Utilizing these platforms mediators can **mediate, train, facilitate, and more**.

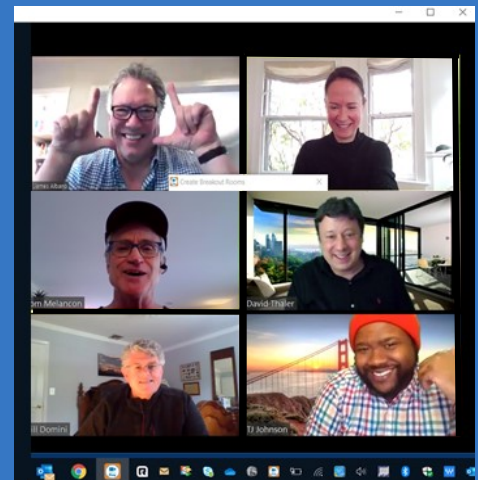
## »» Electronic Flip Charts, Surveys & More

- Maximize efficiency of your online meeting time
- Capture ideas in real time in your meeting
- Brainstorm & evaluate ideas offline
- Assess skills & needs for training

Our demo site: [https://tags.fmcs.gov/4DAction/FC/AccessMain?Guest\\*Fmcs2020\\$](https://tags.fmcs.gov/4DAction/FC/AccessMain?Guest*Fmcs2020$)

If you have questions, or are wondering whether your current needs can be addressed virtually, please go to [www.fmcs.gov](http://www.fmcs.gov) or **contact your local mediator and start a conversation**. You are likely to be amazed at what we can do together!

Contact your local mediator:



Welcome to the FMCS Sample Conference

Please take this opportunity to review some of the tools that F.M.C.S. mediators use to help groups solve problems more effectively, make better decisions, implement decisions more successfully, conduct successful remote meetings, and conduct surveys from anyplace your browser can connect you to the Internet. Click on MAIN SCREEN after reviewing each area to bring you back to this screen.

Enter	Question	Topic
	1	General Flip charting
	2	60 Second Health Check for Labor & Management Groups
	3	Sample - Brainstorm: What changes could most dramatically improve the effectiveness of your organization?
	4	Sample - Prioritizing
	5	Sample - Action Planning
	6	Stakeholder Communications

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FEDERAL MEDIATION & CONCILIATION SERVICE