



## SPEAKER'S BIO



### **DENISE PATTERSON MCKENNEY**

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Denise Patterson McKenney serves as a Commissioner with the Federal Mediation and Conciliation Service in the division of ADR and International Dispute Resolution. As a collateral duty, she also serves as the agency's Director of Equal Employment Opportunity. Her areas of expertise include mediation of collective bargaining agreements between unions/management, workplace employment disputes; training design/delivery, conflict coaching and systems design. Her publications include "Labor-Management Partnership: A 12 Step Program for Change" published in the American Bar Association's Deskbook for ADR Practitioners. Denise is a graduate of the University of Maryland, College Park with a Bachelor of Science Degree in Speech Communication. She holds a Master of Science Degree in Instructional Systems Technology and is a graduate of the Post Graduate Training and Development Program at Georgetown University.