



FMCS

FEDERAL MEDIATION &
CONCILIATION SERVICE

MEDIATOR BIO



PHOENIX POPPENDECK (THEY/THEM)

COMMISSIONER
FEDERAL MEDIATION AND CONCILIATION SERVICE

Phoenix Poppendeck was appointed a Commissioner of the Federal Mediation and Conciliation Service in January 2011. They started in the Philadelphia, PA office and currently work in Client Services which is based out of Washington, D.C. During their tenure with FMCS, Commissioner Poppendeck has mediated various cases in the fields of education, government, security, health care, corrections, transportation, and manufacturing. They have trained Labor / Management clients on topics such as the Role of Stewards / Supervisors, Conflict Resolution, Labor / Management Committees, Generations in the Workplace, and Mediation Skills. They have also mediated various Equal Employment Opportunity (EEO) cases and manage interagency agreements between the FMCS and other federal agencies.

Commissioner Poppendeck earned a Master's in Industrial and Labor Relations (MILR) from Cornell University and received a B.S. in Business cum laude from Miami University (Ohio). While at Cornell, they were a Teaching Assistant to Professor David Lipsky for the course "Negotiation: Theory and Practice." In addition, Commissioner Poppendeck worked as a Field Examiner for the National Labor Relations Board in Region 5 (Baltimore) and Region 9 (Cincinnati) while in graduate school. Their duties as a Field Examiner included investigating unfair labor practices and running union certification and decertification elections. Prior to that, they worked for three years as a Human Resources Representative for a health care company in Ohio. Their job duties in human resources included recruitment, selection, benefits, workers compensation, and conducting new hire orientations.