



**FMCS**  
FEDERAL MEDIATION &  
CONCILIATION SERVICE

# NEWS RELEASE

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**For Immediate Release**  
**Website: [www.fmcs.gov](http://www.fmcs.gov)**

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## FMCS Offers Virtual Online Mediation

**WASHINGTON, D.C.** — The Federal Mediation and Conciliation Service (FMCS), in furtherance of its statutory mandate and the White House memorandum dated March 15, 2020 requiring agencies to offer maximum telework flexibilities as they carry on their missions during this National Emergency, hereby announces the availability of online dispute resolution services.

FMCS is in the process of augmenting our current capacity to conduct online collective bargaining and employment mediation using cutting edge video teleconferencing technology that allows for fully private virtual meeting rooms for parties, with seamless transitions to virtual joint meeting rooms.

Both the video and audio features move with the parties as they engage in both joint sessions and private caucuses. The service also allows for online sharing of documents and can be supplemented as needed with additional technology for idea generation and evaluation as part of comprehensive joint problem solving.

For more information please contact your local FMCS District Executive Manager, listed below and here: <https://www.fmcs.gov/aboutus/locations/offices/> If you are unsure which District is appropriate for your location, a map is included for your reference.

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