AUGUST 17-19, 2016 HYATT REGENCY CHICAGO 151 EAST WACKER DRIVE CHICAGO, IL

DISTINGUISHED KEYNOTE SPEAKERS:

Allison Beck
Director,
FMCS

Richard Trumka
President,
AFL-CIO

Bernard J. Tyson
Chairman and CEO,
Kaiser Permanente

Jason Dorsey
Chief Strategy
Officer,
Center of
Generational
Kinetics

JOIN US EARLY FOR PARTNERSHIP DAY!

REGISTER TODAY FOR THE CONFERENCE & PARTNERSHIP DAY

August 16
Chicago, IL

Partnership Day features a keynote by Robert Reich, Chancellor's Professor of Public Policy at the Univ. of Calif. Berkeley and former Secretary of Labor. This FMCS pre-conference event highlights labor-management partnerships

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Future@Work

Trends, Tools and Techniques for Partnering in the New Economy

Labor Relations Professional:

New technologies and business models are changing nearly every sector of our economy. Workers and employers are struggling to keep up and labor unrest is, once again, front page news. At FMCS, we know that good labor-management relationships are the key to solving complex workplace challenges – and that's why you can't miss this summer's National Labor-Management Conference! Share experiences and craft solutions with more than 200 experts. Don't miss this opportunity to network with colleagues and learn trends, tools and techniques for meeting your 21st century workplace challenges!

Choose from more than 70 workshops, panels, and plenary sessions covering the public, private, and federal sectors, such as:

- **Partnering for Better Public Service**
- **Mediation Best Practices and Ethics for Lawyers and Other Advocates**
- **Hardwired for Battle: How our Brain Takes Control of Our Behavior and Emotion at the Table…**
- **NLRB Trends in the Future@Work**
- **Recruiting and Retaining the Next Generation of Workers**
- **Bargaining Over Benefits in the Future@Work**
- **Dissecting the Gig Economy: Myths, Realities, and Implications**

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TRENDS

PLENARY: NLRB Trends in the Future@Work: The View from All Sides	*PLENARY:* Recruiting and Retaining the Next Generation of Workers with Jason Dorsey	*PLENARY:* Partnering for Success in the New Economy
Health Care Bargaining in the Future@Work: Joint Challenges, Opportunities, and Trends for Unions and Employers ***(CLE Credit Available)*** **Spotlight Session**	**The Evolving Cultural Dimensions of Diversity and Inclusion** ***(CLE Credit Available)*** **Spotlight Session**	**The "Labor Question" Back in the News and the National Debate** (***CLE Credit Available)*** **Spotlight Session**
The Evolution of Comprehensive Conflict Management	Babcock & Wilcox: The New NLRB Deferral Standards ***(CLE Credit Available)***	Retirement Security in the Future@Work
What Younger Workers REALLY Want from Senior Colleagues	Surveillance Technologies and the Future@Work	The Neutral's Perspective on Trends at the Table – Challenges, Opportunities, and Innovative Solutions for the Future@Work ***(CLE Credit Available)***
Lessons from the Original Gig Economy: The Arts and Entertainment Industry **Spotlight Session**	**Changing Perspectives on Just Cause** ***(CLE Credit Available)*** **Spotlight Session**	**Viral Communications and Bargaining in the Global Square: The New Frontiers of Social Media and Collective Communication in the Future@Work** ***(CLE Credit Available)*** **Spotlight Session**
Artificial Intelligence, Robotics, and Automation in the Future@Work: Are You Ready for the 4th Industrial Revolution?	The Return of the Factory: Manufacturing Renaissance or Future Trend?	Health Care Industry Staffing: Strategies, Solutions, and Stalemates
Global Dispute Resolution Trends in the New Economy	Oh, ...I didn't know THAT could happen!	The Evolving Digital World and Implications for Traditional Collective Bargaining: Part I and Part II– Collective Bargaining Simulations ***(CLE Credit Available)***
Dissecting the Gig Economy: Myths, Realities, and Implications for All of Us	Trends in Arbitration ***(CLE Credit Available)***	When Adjuncts and Other Part-Time Workers Bargain

TOOLS

Storytelling and the Persuasive Negotiator	Costing the Contract: Perspectives from Both Sides of the Table	Are You Leading the Way or Just Managing to Get By?
The Leadership M.I.L.E.: *Motivate, Inspire, Lead, and Empower*	Graphic Facilitation and Other Creative Tools to Energize and Elevate Problem-Solving	Mock Grievance Mediation: *The Case of the Long Walk Break* ***(CLE Credits Available)***
The Art of Skillful Inquiry for Advocates, Teams, and Other Problem-Solvers	Turbo Charge Your Labor-Management Cooperative Endeavors with Practical Problem-Solving Techniques	Beyond Brainstorming: Mind Mapping as a Problem-Solving Tool

TECHNIQUES

The New Generation of Alternative Bargaining Models: Enhancing Problem-Solving While Preserving Power ***(CLE Credit Available)***	**Partnership Spotlight: Serving Community Stakeholders through Labor-Management Collaboration** **Spotlight Session**	Mediation Best Practices and Ethics for Lawyers and Other Advocates ***(CLE Credit Available)***
The Dance of IBB	Building a Stronger Relationship at the Bargaining Table	Driving Change: Repair Broken Relationships and Improve Bargaining Outcomes
Making the Most of Grievance Mediation: Controlling Your Own Destiny Before an Arbitrator Imposes It! ***(CLE Credit Available)***	**The Affinity Model of Collaborative Bargaining** **Spotlight Session**	Health Care in the Future@Work: Collaborating to Promote Wellness and Contain Costs
Remodeling Relationships in the Real World	A Primer on the Fundamentals of Effective Negotiations ***(CLE Credit Available)***	Partnering Through Change for Joint Success in YOUR Future@Work
Relationship Reboot: A Fresh Start for Your Labor-Management Relationship	**Making Conflict Work with Columbia University's Peter Coleman** **Spotlight Session**	Controlling Healthcare Costs with a Joint Labor-Management Committee

Serving Community Stakeholders through Labor-Management Collaboration	Bargaining Over Benefits in the Future@Work: Innovative Healthcare and Pension Solutions	Hard Bargaining with Soft Skills: Getting It Done Without Being a Jerk!
Start Your Engines! How FMCS Grant Funding Powered a State-of-the-Art Automotive Apprenticeship Training Program	A Guide to Repairing Even the Most Fractured Labor-Management Relationships	Collaborating for Success in the Public Sector: Lessons for Public and Private Sector Bargaining Parties
Creating and Maintaining Relationships in a Shifting Economy	Is Your Labor-Management Committee as Effective as it Can Be?	Building Labor-Management Collaboration in the Construction Industry

NEUROSCIENCE OF CONFLICT

The Science of Settlement: Ideas for Negotiators ***(CLE Credit Available)*** **Spotlight Session**	The Neuroscience of Teambuilding and Collaboration	**Hardwired for Battle: How our Brain Takes Control of Our Behavior and Emotion at the Table, and How to Get Control Back Using the Tri-O/S™ Model** **Spotlight Session**
Your Brain in Conflict		Change your Mind. Change Your Relationship

FEDERAL SECTOR

Making Telework Work: Best Practices for Sustaining High Performance and Customer/Employee Satisfaction	Expedited Bargaining Innovations in the Federal Sector	Federal Sector Impasse: Just a Pause between Two Brilliant Ideas
Sustained Partnerships in the Federal Sector: The Secrets to Maintaining Consensus	**Partnering for Better Public Service** **Spotlight Session**	New Beginnings at the Department of Defense: Tackling Complex and Challenging Issues with an Interest-Based Problem-Solving Approach

Plenary Programs include:

Wednesday, August 17, 2016

Luncheon Plenary: Partnering for Success in the New Economy
As digital business models continue to take shape in a variety of industries, this is an important time to explore ways to build positive practices into emerging platforms and networks. This panel of new economy thought leaders will look at ways that workers and businesses are collaborating to create business models that serve customers well and create value for shareholders while incorporating safety, job security, shared prosperity, and a meaningful partnership with their workers.

Speakers: David Rolf, President SEIU 775, and author of *"The Fight for Fifteen: The Right Wage for a Working America"*; Christina Stembel, Founder and CEO, Farmgirl Flowers; Jim Conigliaro Jr., Esq, Assistant Directing Business Representative, General Counsel District 15, Machinists Union *and other new economy thought leaders TBA soon!*

Moderator: Sharon Block, Principal Deputy Assistant Secretary for Policy, U.S. Department of Labor

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Principal Deputy Assistant for Policy,
U.S. Department of Labor

David Rolf
President,
SEIU 775

Christina Stembel
Founder and CEO,
Farmgirl Flowers

Jim Conigliaro, Jr.
Assistant Directing Business Rep.
General Counsel,
Machinists Union

Thursday, August 18, 2016

Spotlight on Partnerships: American Water and the Utility Workers Union of America (UWUA) and Alabama Power and the International Brotherhood of Electrical Workers (IBEW)

Opening Remarks and Introduction of Plenary: Allison Beck, Director FMCS

Speakers: Susan N. Story, President and CEO, American Water; D. Michael Langford, National President, Utility Workers of America; Mark Crosswhite, Chairman, President, and Chief Executive Officer Alabama Power; James Hunter, Director, Utility Department, International Brotherhood of Electrical Workers, AFL-CIO
Moderator: Tom Kochan, George Maverick Bunker Professor of Management and Co-Director, MIT Sloan Institute for Work and Employment Research

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Michael Langford
National President,
Utility Workers of America

Mark Crosswhite
Chairman,
President and CEO,
Alabama Power

Jim Hunter
Director, Utility Department,
IBEW

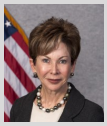
Friday, August 18, 2016

NLRB Trends in the Future@Work: The View from All Sides

Opening Remarks and Introduction of Plenary: Allison Beck, Director FMCS

Join the Chairman and the General Counsel of the NLRB and the top advocates for the AFL-CIO and the Chamber of Commerce, for a lively discussion of critical legal issues facing the Future@Work. This will be a can't-miss plenary!
Opening Remarks and Introduction of Plenary: Allison Beck, Director FMCS

Panelists: Mark Gaston Pearce, Chairman, NLRB; Philip A. Miscimarra, Member, NLRB (via video); Richard F. Griffin, Jr., General Counsel, NLRB; Lynn Rhinehart, General Counsel AFL-CIO; Randel K. Johnson, Senior Vice President, Labor, Immigration, and Employee Benefits Chamber of Commerce
Moderators: Allison Beck, Director FMCS



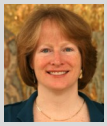
Allison Beck
Director,
FMCS

Mark Gaston Pearce
Chairman,
NLRB

Philip A. Miscimarra
Member,
NLRB
(Via video)

Richard F. Griffin
General Counsel,
NLRB

Randel Johnson SVP
Labor, Immigration and Employee Benefits,
U.S. Chamber of Commerce



Lynn Rhinehart
General Counsel,
AFL-CIO

FMCS National Labor Management Conference
Partnership Day - Pre Conference Agenda
August 16, 2016

Partnership Day 2016 is a national event focused on Labor Management Partnerships in the United States. The program will feature today's leaders of top Labor Management Partnerships. Hear from Kaiser Permanente, the Coalition of Kaiser Permanente Unions (CKPU), the United Auto Workers, Ford Motor Company and others. Kicking off the day will be a dynamic key note by Robert Reich, Chancellor's Professor of Public Policy at the University of California Berkeley and former Secretary of Labor.

Time	Event	Room/Location	Program/Workshop Title
10:00 AM		Regency A/B	**Opening Plenary** **Preconference Opening Remarks:** Allison Beck, Director, FMCS **Introduction of Keynote Speaker:** Hal Ruddick, Executive Director, Coalition of Kaiser Permanente Unions, AFL-CIO **Keynote Speaker** Robert Reich Chancellor's Professor of Public Policy, University of California Berkeley, former U.S. Secretary of Labor
11:00 AM			**Break**
11:15 AM - 1:00 PM	Morning Panels	Regency A/B	**Partnership Day Panels** *Kaiser Permanente and the Coalition of Kaiser Permanente Unions* *Berea School District and the Berea Federation of Teachers, Ohio State Federation* *Los Angeles County Health Agency and SEIU, Local 721*
1:00 – 2:00 PM			**Partnership Day Luncheon**
2:15 - 4:00 PM	Afternoon Panels	Regency A/B	**Partnership Day Panels** *United Auto Workers and the Ford Motor Company* *International Paper and the United Steelworkers of America* *Northwest Natural Gas and the Office and Professional Employees International Union, Local 11*
4:15 - 6:00 PM		Regency A/B	**Full Group Debrief** **Closing Remarks** Wilma Liebman, Former Chair, National Labor Relations Board Scot Beckenbaugh, Deputy Director, FMCS
6:00 - 7:30 PM		Regency A/B	**Partnership Day Reception**

FMCS National Labor Management Conference

Future@Work

Trends, Tools, and Techniques for Partnering in the New Economy

Chicago

August 17-19, 2016

At-a-Glance Agenda

Date	Time	Event	Program/Workshop Title
Wed. 8/17	8:30-9:30AM	Opening Plenary Session	Opening Plenary
Wed. 8/17	10:00-11:30AM	Morning Workshops	What Younger Workers REALLY Want from Senior Colleagues
			The Science of Settlement: Ideas for Negotiators
			Health Care Bargaining in the Future@Work: Joint Challenges, Opportunities, and Trends for Unions and Employers
			Mediation Best Practices and Ethics for Lawyers and Other Advocates
			Expedited Bargaining Innovations in the Federal Sector
			The New Generation of Alternative Bargaining Models: Enhancing Problem-Solving While Preserving Power
			Hardwired for Battle: How our Brain Takes Control of Our Behavior and Emotion at the Table, and How to Get Control Back Using the Tri-O/S™ Model
			The Dance of IBB
			Making the Most of Grievance Mediation: Controlling Your Own Destiny Before an Arbitrator Imposes It!
			The Evolution of Comprehensive Conflict Management
			Global Dispute Resolution Trends in the New Economy (A)
Wed. 8/17	11:45AM-1:15PM		Luncheon Plenary: Partnering for Success in the New Economy
Wed. 8/17	1:30-3:00PM	Afternoon Workshops 1	Viral Communications and Bargaining in the Global Square: The New Frontiers of Social Media and Collective Communication in the Future@Work
			The Evolving Cultural Dimensions of Diversity and Inclusion
			Federal Sector Impasse: Just Pause between Two Brilliant Ideas!
			Health Care Industry Staffing: Strategies, Solutions, and Stalemates
			Driving Change: Repair Broken Relationships and Improve Bargaining Outcomes
			Babcock & Wilcox: The New NLRB Deferral Standards

Wed. 8/17	1:30-3:00PM	Afternoon Workshops 1	The Affinity Model of Collaborative Bargaining
			Surveillance Technologies and the Future@Work
			Building a Stronger Relationship at the Bargaining Table
			Oh, ...I didn't know THAT could happen!
			Change your Mind. Change Your Relationship
Wed. 8/17	3:30-5:00PM	Afternoon Workshops 2	The "Labor Question" Back in the News and the National Debate
			Partnering for Better Public Service
			Warriors Returning to the Workplace
			The Neutral's Perspective on Trends at the Table – Challenges, Opportunities, and Innovative Solutions for the Future@Work
			Health Care in the Future@Work: Collaborating to Promote Wellness and Contain Costs
			Retirement Security in the Future@Work
			Costing the Contract: Perspectives from Both Sides of the Table
			Are You Leading the Way or Just Managing to Get By?
			Remodeling Relationships in the Real World
			The Leadership M.I.L.E.: *Motivate, Inspire, Lead, and Empower*
			Storytelling and the Persuasive Negotiator
			Graphic Facilitation and Other Creative Tools to Energize and Elevate Problem-Solving
Thurs. 8/18	8:30-9:30AM	Plenary Session	Partnership Spotlight Moderated by Professor Thomas Kochan of MIT: American Water and the Utility Workers of American and Alabama Power and the International Brotherhood of Electrical Workers
Thurs. 8/18	10:00-11:30AM	Morning Workshops	Lessons from the Original Gig Economy: The Arts and Entertainment Industry
			Making Conflict Work with Columbia University's Peter Coleman
			Global Dispute Resolution Trends in the New Economy (B)
			Artificial Intelligence, Robotics, and Automation in the Future@Work: Are You Ready for the 4th Industrial Revolution?
			Controlling Healthcare Costs with A Joint Labor-Management Committee
			A Primer on the Fundamentals of Effective Negotiations
			Partnering Through Change for Joint Success in YOUR Future@Work
			Relationship Reboot: A Fresh Start for Your Labor-Management Relationship
			The Affinity Model of Collaborative Bargaining (with Labor-Management Practitioners)
			Your Brain in Conflict
			Mock Grievance Mediation: *The Case of the Long Walk Break*
			Making Telework Work: Best Practices for Sustaining High Performance and Customer/Employee Satisfaction

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			Changing Perspectives on Just Cause
			Start Your Engines! How FMCS Grant Funding Powered a State-of-the-Art Automotive Apprenticeship Training Program
			Bargaining Over Benefits in the Future@Work: Innovative Healthcare and Pension Solutions
			Sustained Partnerships in the Federal Sector: The Secrets to Maintaining Consensus
			The Neuroscience of Teambuilding and Collaboration
			The Evolving Digital World and Implications for Traditional Collective Bargaining: Part I – Collective Bargaining Simulations (A) *Initial Briefing and then Breakout*
			The Return of the Factory: Manufacturing Renaissance or Future Trend?
			Hard Bargaining with Soft Skills: Getting It Done Without Being a Jerk!
			Beyond Brainstorming: Mind Mapping as a Problem-Solving Tool
Thurs. 8/18	3:30-5:00PM	Afternoon Workshops 2	Dissecting the Gig Economy: Myths, Realities, and Implications for All of Us
			Creating and Maintaining Relationships in a Shifting Economy
			Building Labor-Management Collaboration in the Construction Industry
			New Beginnings at the Department of Defense: Tackling Complex and Challenging Issues with an Interest-Based Problem-Solving Approach
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			Is Your Labor-Management Committee as Effective as it Can Be?
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			When Adjuncts and Other Part-Time Workers Bargain
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	8:45-9:45AM	Plenary 1	NLRB Trends in the Future@Work: The View from All Sides
	10:00-11:30AM	Closing Plenary	Recruiting and Retaining the Next Generation of Workers with Jason Dorsey
	11:30-11:45AM	Director's Closing Remarks and Adjourn	Allison Beck, Director