SPEAKER'S **BIO**

Michael Franczak

EXECUTIVE MANAGER, GREAT LAKES DISTRICT
FEDERAL MEDIATION AND CONCILIATION SERVICE (FMCS)

Michael Franczak currently serves as the Great Lakes District Executive Manager of FMCS, an independent agency of the U.S. Government. He joined FMCS in 2001 and began serving as a FMCS Commissioner in the Cleveland, OH Field Office. As Commissioner, Mr. Franczak mediated and resolved collective bargaining, grievance, and employment disputes in the private, public, and federal work sectors. In addition to these efforts, he provided training to labor and management representatives on effective collective bargaining techniques, alternative bargaining models, conflict resolution, and problem-solving skills including national contract negotiations involving Lockheed Martin & UAW and Ford Motor Company & UAW. In 2015, he was awarded the FMCS Director's Award for outstanding agency service.

In 2017, Mr. Franczak was named Regional Director for Region 3 of FMCS. In this capacity, he helped oversee FMCS Commissioners providing needed mediation and conflict resolution training services in Michigan, Western Pennsylvania, and Upstate New York. Following realignment and title changes in the agency in 2019, Mr. Franczak became the Great Lakes District Executive Director, the area he currently oversees which has 17 mediators servicing Ohio, Michigan and Western New York.

Mr. Franczak has traveled internationally to represent FMCS and conduct conflict resolution skills training. In 2011, Mr. Franczak traveled to the Middle Eastern country of Oman to assess and diagnose ways to better resolve workplace issues in the country following the Arab Spring uprisings. In 2012, he traveled to Morocco to deliver tri-partite skills trainings to 70 labor, management, and government mediators on best practices and techniques in workplace conflict resolution.

Mr. Franczak earned his undergraduate degree from Miami University. Thereafter, he earned his Juris Doctorate from the Ohio State University College of Law.